



**August 2007**

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**Dear Valued Customer**

This August issue contains tips to help you spend less time working as well as ways to enjoy your leisure time more. The work shortcuts include how to "unstick" a web page and how to save time by creating groups of e-mail contacts. You can also protect yourself from phishers by reading our warning about a current e-card scam, and save time on cooking and homework by checking out our featured Great Sites. While you're there, have some fun with a superhero movie release, a site for college football fanatics, and guidance for new golfers during National Golf Month.

The goal of each of our monthly eNewsletters is to keep our subscribers informed regarding their Internet connection and to improve their Internet experience. To meet this goal, each monthly newsletter will usually contain information related to:

1. Warnings on a recent virus, e-mail hoax, or security issue that may affect you
2. An update on new services and other local interests
3. An answer to a frequently asked Internet related question
4. Some fun, seasonal websites to check out
5. A short, step-by-step tutorial on an e-mail or browser related task

We think you'll find the information contained in this newsletter to be a valuable tool for enhancing your Internet experience.

To see what's inside this issue, take a look at the index to the left and thanks for reading!

- The Hargray Team

**E-Mail Scam - Bogus E-cards Not From Friends, But From Phishers**

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Have you received e-mails recently that say you have an e-card waiting for you from an unnamed schoolmate, family member, or neighbor? They're probably from phishers trying to lure you to websites that deliver a malicious Trojan horse program to your computer. At first glance, these e-mail messages may appear to be legitimate, since they claim to come from companies like Hallmark, Blue Mountain, and 123Greetings. But take a closer look.

**Here's an example of a bogus e-card notification:**

**From:** hallmark.com <uijg@newzealand.sun.com>  
**Date:** Friday, July 6, 2007 3:41 AM  
**To:** (Your e-mail address here)  
**Subject:** You've received an ecard from a Neighbor!

Hi. Neighbor has sent you an ecard.  
See your card as often as you wish during the next 15 days.

SEEING YOUR CARD

If your email software creates links to Web pages, click on your card's direct www address below while you are connected to the Internet:

<http://68.202.110.80/7080d0229e368412571d7d41977bc649e>

Or copy and paste it into your browser's "Location" box (where Internet addresses go).

PRIVACY

hallmark.com honors your privacy. Our home page and Card Pick Up have links to our Privacy Policy.

TERMS OF USE


By accessing your card you agree we have no liability.  
If you don't know the person sending the card or don't wish to see the card, please disregard this Announcement.

We hope you enjoy your awesome card.

Wishing you the best,  
Mailer-Daemon,  
hallmark.com

**Now compare it to an actual e-card notification from Hallmark:**

**From:** (Your friend's e-mail address here)  
**Date:** Tuesday, July 24, 2007 9:27 AM  
**To:** (Your e-mail address here)  
**Subject:** A Hallmark E-Card from Daves

	<a href="#">Shop Online</a>	<a href="#">Hallmark Magazine</a>	<a href="#">E-Cards &amp; Photo Cards</a>	<a href="#">At Gold Crown</a>
<b>Daves has sent you a Hallmark E-Card.</b>				
<p>Hello!</p> <p>(Your friend's name here) has sent you a Hallmark E-Card.</p> <p>To see it, click <a href="#">here</a>,</p> <p>or copy and paste the following link into your browser: <a href="http://www.hallmark.com/ECardWeb/ECV.jsp?a=2384952525534M210926704Y&amp;product_id=EG238495252553">http://www.hallmark.com/ECardWeb/ECV.jsp?a=2384952525534M210926704Y&amp;product_id=EG238495252553</a> Or pick up your E-Card with the confirmation number: EG238495252553</p> <p>There's something special about that E-Card feeling. We invite you to make a friend's day and <a href="#">send one</a>.</p> <p>Hope to see you soon, Your friends at Hallmark</p> <p>Your privacy is our priority. Click the "Privacy and Security" link at the bottom of this E-mail to view our policy.</p>				
Hallmark.com   <a href="#">Privacy &amp; Security</a>   <a href="#">Customer Service</a>   <a href="#">Store Locator</a>				

To protect yourself, watch for these clues to help spot a fake:

- There is no personalized greeting that identifies you as the intended recipient of the e-card, nor is the sender identified by name.
- The actual web address is different from the one displayed in the message. If you receive an e-card notification of this type, DO NOT click on the link. Simply delete it from your Inbox.

## **Hargray Security Services - Protect Your Most Valuable Possessions**

Enjoy peace of mind knowing that what you cherish and value most - your family, pets, and home are safe and secure. Look no further than Hargray, a name you know and trust. We've been connecting homes in the Low Country for 60 years, now we are protecting them too.

**Hargray Security Services** provides round-the-clock monitoring of your home by a fully staffed and secure center. Knowing help is always on alert provides peace of mind as well as security. Using Honeywell state-of-the-art equipment, we offer wired or wireless systems customized to meet your lifestyle and budget. Best of all your system will be installed and maintained by the full force of this area's leading telecom company, Hargray Communications.

Home Security Packages are available starting at only \$99.

Add central monitoring service to your Hargray Digital Cable, High Speed Internet, and Telephone Bundle for only \$19.99 per month.

Contact us for a free, no-obligation site visit and assessment of the security issues threatening your home.

## **Ask The Help Desk - What Should I Do When A Web Page Gets "Stuck" While I'm Downloading?**

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**Question:** Sometimes when I try to download a web page, it gets "stuck" and the requested page does not appear. When this happens to me, I go back to the address bar and type the web address in again. Is there something else I could do?

**Answer:** Keep in mind that the Internet is like a huge highway system with traffic going in a variety of directions all at the same time. Sometimes traffic gets "held up" at virtual intersections along the way. This "getting stuck" phenomena is so common that browser makers have created a button to help out. Next time a web page gets "stuck," simply click on the "Stop" button and then the "Refresh" button on your browser's menu bar. (The "Refresh" button applies to Internet Explorer; use "Reload" if using Firefox or Safari.) If the web page still doesn't download, follow these steps:

1. Click your browser's "Stop" button.
2. Type a question mark at the end of the URL in the address bar.
3. Press the return key. This alternative may force the page to reload.

## **Great Sites To Check Out This Month**

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### **Make It Quick**

<http://mealsmatter.org/RecipesAndMeals/QuickMeals/index.aspx> - This time of year tends to be hot and hectic so you probably won't want to spend much time cooking. Speed up your meal preparation with a quick trip to this recipe site. It contains lots of ideas for fast and healthy meals that you can throw together in a flash, without needing to run to the store. There are plenty of kid-friendly and vegetarian dishes, and even super-simple recipes with six ingredients or less.

### **Hit the Books**

<http://libraryspot.com> - Since the school year will soon be beginning, it might be smart to bookmark this library site for the students in your family. It pulls together leading reference resources in a single convenient spot, including Wikipedia, WorldCat, Library of Congress, and Britannica. You can also ask homework questions, find science project ideas, and listen to the two-minute Daily Almanac Podcast featuring historical happenings, notable birthdays, and a word of the day.

### **Root for the Underdog**

<http://disney.go.com/disneypictures/underdog> - There's no need to fear. Underdog is here! The superhero canine bursts onto screens this month in a new live-action rendition of the classic cartoon from the '60s and '70s. Comedian Jason Lee is the voice of Underdog, an ordinary beagle that unexpectedly obtains superpowers (including the ability to fly and speak) due to a lab accident. While on this fun Disney site, play the Underdog games Super Fetch and City Sweep, and check out the funny Underdog bloopers. Rated PG.

### **Football Fanatic?**

<http://collegefootballfanatics.com> - Kick off the start of the 2007 College Football season with a visit to this site, which includes breaking football news, teams & conferences, rankings & polls, scores & standings, statistics, and recruiting information. Follow the action of your favorite college teams, get tickets to games, and look ahead at the schedule for the upcoming bowl season. Can't find exactly the information you want? No problem. There's also a link to the College Football Search Engine.

### **National Golf Month**

<http://www.playgolfamerica.com> - August is National Golf Month, and if you haven't taken up the sport yet, now is a great time to take a swing at it. Play Golf America is an organization dedicated to encouraging more people to learn and enjoy golf. Their site features all the basics to help you get started, such as the rules of golf, equipment, and golf etiquette. Simply type in your zip code to find golf courses and lessons in your area. Then get ready for a "hole" lot of fun!

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## **Short Tutorial - Sending E-mail Messages To Groups Of People**

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Do you find yourself sending messages to the same group of people all of the time? Do you get tired of going through your address book each time you send a group message to select the individual e-mail addresses of your recipients?

Outlook Express, Thunderbird, and Macintosh's Mail.app e-mail software programs each provide a method for putting e-mail addresses into a "group" to then easily send a message to multiple recipients at once. This option allows you to simply select the name of a group and then everyone listed in the group will receive the message without having to type in each individual e-mail address. It's a very handy shortcut. Here's how to do it:

### **Sending Group E-mail Messages Using Outlook Express 6 In Windows XP Home Edition**

1. Open Outlook Express.
2. Click on the "Addresses" button on the Outlook Express toolbar or select "Address Book" from the Tools drop-down menu. The Address Book Window should appear listing your contacts in the right hand pane of the window.
3. Click on the "New" button on the Address Book toolbar and select "New Group" from the drop-down menu. The new group's Properties form should appear.
4. Type a name for your new group in the Group Name field. "Work," "Family," or "Friends" are good examples. Don't use a name like "Goofy People I Work With" because the name that you use for the group is the name that will show up in the "To" field of your message.
5. Click your cursor arrow on the "Select Members" button on the right side of the window. A double paned Select Group Members window will appear.
6. Highlight a name, multiple names, or all of the names from the listed contacts in the left hand frame and click the "Select" button at the top between the two panes. This will move the highlighted contact or contacts into the Members pane. Click "OK" when you've finished and click "OK" again to close the new group's Properties window.
7. Click the red "X" to close the Address Book and use the new group name when you create your new e-mail message.

### **Sending Group E-mail Messages Using Thunderbird 1.5 on Mac OS X or Windows XP Home Edition**

1. Open Thunderbird.
2. Click on the "Address Book" button on the Thunderbird toolbar. The Address Book will open.
3. Click on the "New List" button on the Address Book toolbar. A dialog box will drop down.
4. Give the list a name in the "List Name" field. The other fields are optional. Don't fill in the big field that says "Type email addresses to add them to the mailing list:" unless the addresses you are adding are not in your current Address Book. Click "OK" to close the box.

5. The new list that you just named should now appear as a separate folder in the left side of the Address Book pane under your Personal Address Book. If you don't see it, you'll need to expand your Personal Address Book file by clicking on the "+" sign next to it.
6. Next, highlight a name, multiple names, or all of the names from the listed contacts and drag them onto the icon for your new list in the Address Books pane.
7. Close your address book and create a new e-mail message. Click on the "Contacts" icon in your new message's toolbar. Select your "Personal Address Book" in the Address Book drop-down menu.
8. Click on the name of the new list you created and click on the "Add To:" button. Compose and send your message.

### **Sending Group E-mail Messages Using Mail.app 2, Address Book 4.0.4, and Mac OS X 10.4.9**

1. To create a group of contacts, you will need to start by opening your Mac's built in Address Book application.
2. Under the "File" menu, drop down to and select "New Group." A new group will appear in the list in the Group column.
3. Type in a new group name. "Work," "Family," or "Friends" are good examples. Don't use a name like "Goofy People I Work With" because the name that you use for the group is the name that will show up in the "To" field of your message.
4. Click on the "All" icon at the top of the Group column and a list of contacts will appear in the Name column.
5. Highlight a name, multiple names, or all of the names from the listed contacts in the Name column and drag them onto the icon for the new group in the Group column.
6. Close the address book and use the new group name when you create your new e-mail message.

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We hope you found this newsletter to be informative. It's our way of keeping you posted on the happenings here.

Thanks for your business!

Best regards,

[Hargray Customer Care](#)

Hargray

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